ABOUT BAL UMANG DRISHYA SANSTHA (BUDS)

BUDS is a registered, non-profit organization formed with the objective of advancing the well-being, education, health, and welfare of children in India without distinction of caste, class, gender, ethnicity, and religion, rural/urban, physical, or mental disability.

BUDS was registered as an Indian Not for Profit Trust in 2003 (Registration No 11686/4 of 2003) and has since worked closely in Sarai Kale Khan and Mori Gate regions in Delhi and the aspirational district of Mewat, Haryana.

The four pillars of BUDS include -
- Health
- Education and Vocational Skills
- Child Protection and
- Research

Our Vision

Envisions a society where every child is provided every right regardless of their socio-economic standing in the society

Our Mission

- Prevent disease and promote access to child health and development.
- Promote every child’s right to education
- Prevention from abuse, neglect, and exploitation
- Promoting sustainable development and create lasting change by building healthy communities.

REGISTRATION

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TAX EXEMPTION

All Donation to BUDS is exempted U/s 80G (income tax Act 1961): 50 % tax exemption.

LEGAL STATUS
MESSAGE FROM MANAGING TRUSTEE

On behalf of Bal Umang Drishya Sanstha (BUDS) (www.budsngo.org), it is indeed my privilege to present this annual report of BUDS ending March 31, 2022.

Last year the second wave of the COVID-19 pandemic had precipitated a life threatening crisis in community healthcare services. BUDS team immediately developed an integrated response and reached to all marginalized families and children in marginalized slum sites in Delhi NCR. BUDS doctors and staff continued to provide healthcare to the vulnerable children, youth and communities through its Mobile Health Van. The detailed activities and achievements are included in this report. We remain grateful to many of our partners; Johns Hopkins University (JHU), SEWA child, NBCFDC, NSCFDC, PwC India Foundation, Rotary Club Delhi South, Orient Fashion Exports (I) Pvt. Ltd and many other individual donors and volunteers for providing timely assistance.

BUDS PACE program is an alternative education program for marginalized adolescent girls and young adult women, who have not ever attended the regular education system or dropped out of the regular schooling. The PACE program added two additional Drop in centers (DICs) last year. 201 young women have graduated from this program, and 194 have joined National Institute of Open Schooling (NIOS). We remain grateful to Human Capability foundation (HCF) for their generous support and our technical partners Nirantar Trust, for developing a gender based curriculum.

With support from Rishi’s Children Funds (RCF), the Youth to Power program was launched in Shiv Vihar, North East Delhi resettlement slum community. Currently, the program runs two separate batches: one for PACE and one for the vocational skill development program. Along with Global Karma Health & Education Trust (GKHET), BUDS Mori Gate and Sarai Khan DICs have several success stories to share of youths who have received vocational training and recruited successfully in jobs. BUDS organized 5 educational webinars by medical experts from AIIMS and allied prestigious institutes to build the capacity of our staff, students and spread awareness on health, nutrition and response to COVID. BUDS publications appeared in top academic journals, including the British Medical Journal (BMJ).

The Sabin Vaccine Institute Washington DC, USA awarded BUDS and the Johns Hopkins University (JHU) team a research grant in 2021 to address barriers to vaccine acceptance at rural Mewat Haryana. The goal of the Community Health Worker-Led Intervention for Vaccine Information and Confidence (CIVIC) project was to involve community health workers, as well as members of the community, in the design of an intervention to motivate vaccine uptake and acceptance in the community. The CIVIC project was a huge success and was recently presented at the Sabin Vaccine Institute VARN (Vaccine Acceptance Research Network) global annual conference March 2022. BUDS is now implementing a project titled ‘Assessing and Revitalizing Immunization through Social Engagement (ARISE)’ in partnership with JHU. Two Vaccine Knowledge Hub (VKH) have been established in two blocks at Nuh and Tauru in Nuh to initiate knowledge transmission, information dissemination and capacity-building focused on Routine Immunization (RI).

BUDS team invites you to visit the BUDS project sites and volunteer your time in the service of the poorest of the poor. We look forward to your insights, expertise, and constructive feedback to improve our community activities and programs.

Thanking you

Sincerely Yours
Dr Rajeev Seth MD, FIAP, FAAP (USA)
Managing Trustee
AN OVERVIEW OF BUDS PROGRAMS

ORPHAN & VULNERABLE CHILDREN PROGRAM

COVID-19 RELIEF & AWARENESS

The COVID-19 pandemic had severely affected the public health infrastructure worldwide. BUDS relief work was confined to regions around 8 drop-in centers in large slum areas of Mori Gate-Red Fort and Sarai Kale Khan-Nizamuddin as well as the riot-affected area of Shiv Vihar in New Delhi, and also in the backward aspirational district of Mewat, Haryana. COVID pandemic and lockdown measures led to loss of livelihood, hampered education, loss of capital, severe implications on all aspects of health be it physical, emotional, mental, or social aspects. Nutritional status of children and families in marginalized communities was adversely affected. Primary health care was provided through BUDS mobile health care, Tele-health clinics, triage for symptoms of COVID-19, prompt referrals, provision of pulse oximeters, oxygen concentrators, oxygen cylinders, thermometers, sanitizers, soaps, and masks, health education, COVID Safety Kits, dry rations and essential supplies, besides counseling and promotion of vaccine acceptance were some of the essential activities which were carried out by BUDS doctors and frontline health professionals. We remain grateful to many of our partners; Johns Hopkins University (JHU), SEWA child, NBCFDC, NSCFDC, PwC India Foundation, Rotary Club Delhi South, Orient Fashion Exports (I) Pvt. Ltd and many other individual donors and volunteers for providing timely assistance.

BUDS worked with the beneficiaries who are highly engaged in the informal sector. The informal sector has faced the highest losses of livelihood, which has also led to increased hunger and poverty. These beneficiaries included rickshaw pullers in towns and cities coming from distant villages, barbers and washer(wo)men, manual scavengers and garbage pickers, street vendors and domestic servants, auto-rickshaw and taxi drivers, brick kiln workers, and construction workers who migrate from villages to cities and towns in search of work, and sex-workers. Lack of livelihood and reduced incomes pose major barriers for them to access sufficient food.

BUDS, in collaboration with SEWA child, decided to cater to these beneficiaries and curb the impact of hunger issues in the communities of Sarai Kale Khan, Mori Gate, Shiv Vihar, G.B. Road of New-Delhi and Mewat, a highly aspirational district of Haryana. BUDS, along with SEWA Child has distributed ration to 15000 children in slum and supported them during lock down. A monthly ration kit consisting of wheat flour, rice, sugar, chana dal, moong dal, red masoor dal, salt, spices, oil, and the sanitary pad packet was distributed in the five centers following all the covid appropriate and preventive measures.
National Scheduled Castes Finance and Development Corporation (NSFDC) has provided 10 oxygen concentrators for treatment which have been used for the benefit of needy people, who have given a lot of thanks to NSFDC and BUDS.

The nearby hospitals T.B. Hospital, Mehrauli, Aruna Asif Ali Hospital, Hindu Rao Hospital, G.B.Pant Hospital, LNJP Hospital, Ram Manohar Lohia Hospital, St. Stephen Hospital, Kasturba Gandhi Hospital and Lal Bahadur Hospital has also been informed, so that BUDS can give concentrators to them as needed. Apart from this, BUDS has also given detailed information to the community members, influencers, religious leaders and parents.

Ranjit Kaur (name changed) is 70 years old. Her family has been living in a small room in Mori Gate area of Old Delhi for the last 50 years. She lady benefited from the donation of oxygen concentrator by BUDS for post COVID rehabilitation.
HEALTH

Mobile Health Van

During emergency situations due to COVID-19 pandemic, all schools, colleges and institutions were closed due to lockdown. The community beneficiaries faced a lot of hardship and difficulties. Through Mobile Health Van, BUDS create wide-spread awareness on the issues of the COVID-19 pandemic in our intervention areas. Mobile health camps were organized in Delhi NCR to meet the immediate treatment needs of the communities. The medical doctors provided primary health care in a mobile health van every day. They provided screening & treatment of various diseases such as Upper Respiratory Infections, Sinusitis, Lower respiratory infection, Pneumonia, Bronchitis, Malnutrition, Anemia, Headache, Skin Infection, Itching, Pyoderma, Eye conditions, ENT related conditions, e.g. ear infections, urinary tract diseases, vomiting, diarrhoea, anemia infection, injury and trauma. Children with disabilities, developmental delays, hearing loss have also been diagnosed by doctors in mobile health van. Cases of child abuse and neglect, victims of early marriage, family violence, people with health problems related to alcohol abuse are also managed by Mobile Health Van free of cost. BUDS arranged MBBS doctors & specialists such as Gynecologists, Physicians, Paediatrics. Dr. Rajeev Seth, Dr. Ravi, Dr. Kiran Kukreja and Dr. Kavita supported BUDS in the absence of Govt doctors. They did medical check-ups and distributed free medicines. A total of patients 13784 were served during mobile health van camp (Table-1)

| Table-1 |

<table>
<thead>
<tr>
<th>UNIQUE</th>
<th>FOLLOW-UP</th>
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<td>Service provided below 18 Years</td>
<td>Service provided through to Community Members</td>
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<tr>
<td>Health Education</td>
<td>Counselling</td>
</tr>
<tr>
<td>Male</td>
<td>Female</td>
</tr>
<tr>
<td>2120</td>
<td>1785</td>
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Screening for Anemia & Disabilities

A Hemoglobin check up camp was organised in association with the government school, Firozpur Namak, Nuh for male and female. A total of 225 boys and girls were checked and those found with haemoglobin less than normal were given Iron medicines and advised to eat foods rich in iron and have a balanced diet.

A special focus given to the disabilities in children. Dr. Rajeev Seth identified more than 100 children with disabilities and a list has been provided to the health department, Nuh as well as National commission for protection of child rights (NCPCR) for getting them govt. benefits & long term medical care and getting them govt. benefits & long term medical care and intervention.
Bal Umang Drishya Sanstha in collaboration with the M3M foundation started an awareness campaign from the 02nd of August, 2021 to 31st of August, 2021. The awareness campaign was run in the Tauru block of Haryana. Given the good rapport with the community members because of its earlier health programs, BUDS staff was highly engaged in the community mobilization process.

- 75.9% villages of the Tauru block covered
- A total of 61000 people were made aware of COVID-19 Vaccination
- Community members were motivated for the COVID vaccination uptake

With continuous edutainment activities, community mobilization, and involvement of stakeholders across the hierarchy, BUDS in collaboration with the M3M foundation, in its program- Jan Swasthya Chetna Yatra program was able to motivate 2677 community members for COVID vaccination uptake in these 69 villages.

During COVID pandemic, BUDS distributed 500 RUSF packets to mal-nourished children between the age of 1 to 6 year living in the villages of blocks Nuh & Tauru, Mewat, Haryana. Based on the child’s age and weight, children were categorized into three categories viz: green, yellow and red. Here red suggested extreme malnourishment. Supplementary nourishment, in the form of RUSF, was the intervention involved. Instructions for use of the supplements were provided by the BUDS staff and volunteers. The duration of the intervention across locations was for a period of 3 weeks (one packet per day for 3 weeks).

The participation of the participants was voluntary. The participants were informed that the supplement contained peanut and milk powder to ensure safeguard against allergic reactions. The participants were also informed that two senior pediatricians, Dr. Rajeev Seth and Dr. Indra Taneja were involved in the project and would monitor any complications arising on account of the intervention.
The Parwaaz Adolescent Center for Education (PACE) is an alternative education program for marginalized adolescent girls and young adult women. BUDS is fulfilling the existing gaps by identifying, and reaching out to the girls and women who did not ever attend the regular education system or because of some reasons had to drop out of the regular schooling. PACE program connects these girls to the regular open education program for everyone in the country irrespective of their age (NIOS).

The center uses the curriculum devised by Nirantar, a resource-based NGO which develops gender sensitive material. All the material developed incorporates a women-centric approach and ensures learners to view the ways of our society through a gender-sensitive lens. BUDS is an implementing partner for PACE, working directly with teachers and a community mobilizer for each center. The teachers/ facilitators have received training organized by Nirantar in the past.

Parvaaz Adolescent Center for Education (PACE) aims at providing a second chance to education to adolescent girls and young adult females from marginalized communities. The program focuses on imparting functional literacy and providing the exposure these girls are otherwise missing out on. The second batch of PACE girls from Mori Gate and Sarai Kale Khan continued in 2021 in a hybrid mode- both offline and online mode.

In online mode many thematic walks were conducted with the support of Nirantar, and Darvesh organization. The idea behind these thematic walks was to impart historical knowledge of different monuments to the PACE girls. Along with this, the intention of these thematic sessions was to connect the girls with their roots, and to comprehend the common social issues around them in their communities. All the PACE girls enjoyed these thematic sessions. Attached are photographs of the same.

Generally, the mobility of the women belonging to these marginalized sections are controlled and restricted. We have a provision of taking the girls to the exposure visits to improve their confidence and self-esteem. However, last year, due to the repeated waves of pandemic our exposure visits were limited but as restrictions were uplifted, we took our girls to the outdoor exposure visits. PACE Exposure visits included- Mughal garden, Sunder Nursery, India Gate, Indraprastha Park, Delhi Haat, etc. Along with this to build upon the confidence and self-reliance of the PACE girls we also take them to metro visits, police station visits, and ATM visits.
While working with young girls, we have realized the enormous importance of collectivizing young girls who have completed the PACE course. Many of them have created their own support network within the community and supported each other through several difficult circumstances. During the relief work of the COVID-19 lockdown, we witnessed the current and alumni learners of PACE move towards realizing their potential as change agents. Along with the teachers, they became an important support group of the relief work in the communities.

BUDS started its third PACE center in Shiv Vihar, East Delhi with the support of Rishi’s Children Fund. It was inaugurated in August, 2021 with a total of 46 students. Fortunately, two of these students were also connected to the formal education system as their parents were counseled and impressed by the determination of young girls to study further.

PACE is one of our most prized programs and each learner is a lifelong asset to BUDS. It is indeed our privilege to work with these girls, who have great talents and offer something new to learn everyday.

YOUTH TO POWER: EMPOWERING ADOLESCENTS FOR LIFE

SPONSORED BY: RISHI CHILDREN FUND (RCF)

Shiv Vihar was hit by the riots in February 2021 which also affected the livelihoods, education, mental health and thereby lives of the people living in the community. In 2021, BUDS was supported by Rishi’s Children Fund to empower marginalized adolescent girls and young women by developing an alternative learning process at community-based centre (PACE centre) and to empower young women and men by building capacity on vocational skill development for enhancing their livelihood opportunities. Therefore, in collaboration with RCF, BUDS started its Youth to Power programme in Shiv Vihar to empower and help develop the riots-hit community.

With the support of Rishi’s Children Fund BUDS has started it’s third PACE center at Shiv Vihar. This was inaugurated in August 2021. Through this we are providing education to 46 young girls of the riots-hit community of Shiv Vihar. Many of these girls were married off by their parents during the pandemic and riots. We aspire to connect them to education by supporting and nurturing them through our education initiative.

BUDS in partnership with RCF is providing skills education to the community youth. Through this we have successfully provided skills training to 28 young minds. They were given training for a duration of 4-6 months and now are skilled enough to obtain themselves a job. The aim of the project is to build self-efficacy, agency, decision making skills, with gender egalitarian attitudes to help fend themselves an economic opportunity.
The youth to power program aims at offering its beneficiaries sustainability in the years to come. Currently, the program runs two separate batches: one for PACE and one for the vocational skill development program. However, for the next few years, the plan is to build a cycle where the learners who complete the PACE/Education program will be eligible to enroll next class. During emergency situations like COVID-19 pandemic, when there was a lockdown in Delhi and all schools, colleges and institutions were closed and at that time the services of mobile health van were not available to the people as the mobile health van could not go to the community due to which Most of the community people who were availing the services of Buds Health Van were facing a lot of problems and difficulties. People were panicking and were afraid to go to the hospital because most of the patients of Covid-19 were in government hospitals, and there was a growing demand for mobile van service in the community. Mobile health van services were started in Delhi, NCR with permission from the health department. PPE kits were used during the BUDS health van camp.

**Children day**

“Every child is a different kind of flower and all together makes this world a beautiful garden”

Children are the foundation of a better tomorrow. Every year, Children’s Day is celebrated in all DIC’s on November 14 by BUDS staff. The theme for International Children’s Day 2021 was ‘A Better Future for Every Child’. The theme is being observed in accordance with the global coronavirus pandemic which has affected the rights of every child. Climate change, educational divide and mental health issues have also taken a toll on children during the pandemic.

This year’s theme urges children and young people to raise their voices on issues that matter to their generation and also calls adults to understand and contribute towards creating a better future.

On this occasion, Children from all the centers played games, stories, paintings and games. Dr. Rajeev Seth gave the message of his old song “Hum Honge Kamyab, Ek Din” to the children of all the centres and distributed sweets.
COVID-19 has impacted the access of education for learners of all ages. Preliminary data projected educational losses at many levels. Most of the migrant workers lived in the slum sites and maintained their house on daily wages. Many people had a keypad phone, and not a smart phone. Children could not study and many parents were not even educated, so that they could see the work of the children on the phone and teach the child. Short term data revealed children had increased anxiety and depression, while we don't have data on long-term outcomes.

The socioeconomic differences widened the gaps, and the need for special remedial education. The parents were very worried; they wanted the education to be started again at the BUDS Drop-in-Centre (DIC). Therefore, with the help of the Learning Initiative for India (LIFI), BUDS started remedial education projects in its three DIC’s in Mori Gate, Sarai Kale Khan and Shiv vihar, Delhi NCR. Each DIC served education needs for 25 to 30 children, as a three-month pilot project from December 2021. The technical support was provided by LIFI capacity building of teachers, providing curriculum, teaching learning tools, close and regular onsite support to the teachers. A total of 85 children are currently enrolled in this program.
Community Health Worker-Led Intervention for Vaccine Information and Confidence (The CIVIC Project)

BUDS was awarded an academic research grant from Sabin Vaccine Institute in January 2021 in collaboration with Johns Hopkins University on behalf of its Bloomberg School of Public Health, USA to address barriers to vaccine acceptance in rural Nuh, Haryana. This ‘Community Health Worker-Led Intervention for Vaccine Information and Confidence (CIVIC Project)’ was implemented virtually in village Ghasera, Nuh, Haryana. The goal of this project was to involve Community Health Workers, as well as members of the community, in the design of an intervention to motivate vaccine uptake and acceptance in the community. BUDS involved the community throughout the design and implementation of the project, which aimed to facilitate ownership and engagement in vaccination decisions. Dr. Rajeev Seth, Managing Trustee of BUDS, and Dr.Anita Seth & Baldeep Dhaliwal from Johns Hopkins University (JHU) were the principal investigators.

BUDS rapport with the community facilitated the development of Community Accountability Board (CAB) and engagement with Community Health Workers (CHW) through the design of an intervention to motivate vaccine uptake and acceptance in the community, by community taking ownership and engagement in vaccination decisions. We assessed the impact of the project through pre-and-post KAP survey analysis and qualitative in-depth interviews with CHWs and CAB members. Our findings suggested that there were improvements in caregivers’ knowledge, attitudes, and practices about vaccines. They also suggested the intervention was impactful for CHWs and CAB members, with CHWs sharing feelings of ownership over vaccine uptake, and both CHWs and CAB members discussing the empowerment they felt to address broader health issues.

Bal Umang Drishya Sanstha (BUDS) held a final Dissemination Meeting of ‘The CIVIC Project’ on 4th December 2021. Nearly 60 participants were present in this virtual meeting. All the members (12) of the Community Accountability Board (CAB) –including Moulana Sher Mohammad Amini, Moulana Sabir Mazahiri, Pandit Ram Swaroop, Sarpanch Asraf, Imran Khan and ANM Sushila, along with Community Health Workers (CHW) members (10) of ‘The CIVIC Project’, including Dr. Rajeev Seth (Managing Trust of BUDS), Aastha Kant (JHU), Mr Yawar Qaiyum (Director Operations BUDS), Dr. Indra Taneja (Trustee BUDS), Project Coordinator Ms.Betty Thankachen, Senior Community Mobilizer Mr.Shakeel Ahmad, Ms.Sunita Rani and Community members were present.
Unique features of the CIVIC project

- Creation of a CAB (Community Accountability Board): community leaders, such as religious leaders, teachers, sarpanch, and ANMs met on a common platform. Monthly discussions were held on progress, course correction and important vaccine issues in Mewat.
- Training on communication and ways of overcoming vaccine hesitancy were imparted to Community Health Workers. Pamphlets portraying local leaders and parents; short video bytes from local leaders and religious leaders encouraging vaccination were disseminated via WhatsApp on smartphones. The focus was to encourage vaccination in the community.

Significant outputs

- Skill development of CHWs (online platforms, collaboration, communication)
- Videos and pamphlets produced facilitated the work of CHWs
- The Routine and Covid Vaccinations gained momentum
- Videos were bridged communication gaps with parents

What we learnt:

- Community members believe vaccination clinics provide them with many benefits.
- Anganwadi and ASHA workers are important in helping parents understand vaccines.
- Anganwadi and ASHA workers face many problems when talking to parents, and they don’t always feel they have been prepared properly to talk about each vaccination question parents may have.
- Certain community and family members are important in a parent’s decision about vaccines for their children.
- Religious leaders play a very important role in improving vaccination in Mewat.
- Connections with community leaders were strengthened.
- The community-driven, diverse, approach of the intervention led to its success.

However, there was a felt need to address more broad problems such as education in village Ghasera which emerged as a result of project implementation.

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Community Health Worker-Led Intervention for Vaccine Information and Confidence (The CIVIC Project)

BUDS and JHU Team with the Community Health Workers, Ghasera

Dr. Rajeev Seth, Dr. Anita Shet JHU, Sarpanch and ANM at the Vaccination Session Site, Ghasera, Nuh, Haryana

The Dissemination Meeting conducted virtually
THE ARISE PROJECT

‘Assessing and Revitalizing Immunization through Social Engagement (ARISE)’

BUDS in partnership with John Hopkins University, (JHU), School of public Health, USA has implemented the project from 1 November, 2021. The Implementation of a multi-pronged approach to improve uptake of routine immunization services impacted by the COVID-19 pandemic in Haryana.

The goal of the proposed activities will be to support the recovery of the disruptions to essential medical services offered in Nuh and Tauru blocks of Nuh district of Haryana, with a focus on restoring immunization activities. The activities are being carried out in ten villages across 2 blocks which are Shikarpur, Kharkhadi, Dhuwalawat, Pipaka, Patuka villages from the Tauru block and Salaheri, Ferozepur Namak, Chandeni, Salamba, Rehna villages from the Nuh block of Nuh district, Haryana.

KEY INTERVENTION

As a start-up activity, BUDS inaugurated a Vaccine Knowledge Hub at Ferozepur Namak, a village in Nuh, Haryana, on 23rd November 2021. An integral part of the intervention is the setting up of a vaccine Knowledge Hub (VKH) and Training Centre that has been established in two blocks (Nuh and Tauru in Nuh). The function of the Hub is to initiate knowledge transmission, information dissemination, capacity-building and entertainment education activities focused on Routine Immunization (RI) for pregnant women and children, and to engage with the community members across the socio-ecological model (SEM).

The inaugural function was attended by many stakeholders including government officials, NGO representatives, Community Health Workers and Sarpanch, community members from Nuh village and 20 peer leaders from Nuh and Tauru Blocks. The Key Note Address ‘Assessing and Revitalizing Immunization through Social Engagement (ARISE) Project’ was given by the Chief Guest - Ms. Saloni Sharma, IAS - SDM.
VOCATIONAL SKILL DEVELOPMENT PROGRAM

Vulnerable & marginalized youth need the right guidance and support for their career development.

The main objective of the BUDS vocational skills programme is to provide vocational training to the marginalised youth of the weaker section of society. It also aims to create opportunities for youth development. BUDS team does community mobilization campaign & counselling to identify eligible youth based on their knowledge, aptitude and interest. BUDS provides sponsorship to support vocational skill development training.

RISHI CHILDREN FUND (RCF)

CERTIFICATE COURSE OF APPLICATION & DESIGNING

BUDS has identified 10 youth through the need assessment & counselling and selected 10 youth for Certificate course of computer application and designing at Accord Institute of Computer Science at Shiv Vihar, North East Delhi.

BUDS team monitors the development of youth through its tools kit of assessment and follow up. Out of 10 youth 3 has been placed in jobs at end of the course.

GENERAL DUTY ASSISTANT

In the pandemic of COVID-19, hospitals had high demand for general duty assistant staff for patient care, keeping this in mind, BUDS trained the youth for general duty assistant course and placed them in reputed hospitals. BUDS identified 20 youth from its working area of Shiv Vihar and Mori Gate through its selection criteria of need assessment and counselling. After selection BUDS assigned the youth for the General duty Assistant course at Tech Mahindra Smart Academy for Healthcare. After competition of course all youth are doing on job training (OJT) at different well-known hospitals in Delhi.
Through the BUDS sponsorship program, we connect young people with various skills training in health care & IT, who have completed their education and seeking job and belonging to weaker section of society. Currently, around 85 children, both girls and boys, are being supported through our sponsorship skills program in 2021 with the funding amount of 10 lakhs. Placed the youth in a reputed hospital in Delhi for on job training and full placement and in the organized sector. The Program is funded by late smt. Tara Mody and Mr Ramesh Chandra Mody. A total number of youth Sponsored are 85 in different course of Computer and Health Care Institute.

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<th>NO. OF PARTICIPANTS</th>
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After completing the vocational training course, BUDS send the graduates to attend the job fair which was organized by NIIT Foundation and Navjyoti India Foundation. All beneficiaries were interviewed by different companies of Delhi.
GLOBAL KARMA HEALTH & EDUCATION TRUST (GKHET)

GENERAL DUTY ASSISTANT

In the health care sector GKHET is sponsoring underprivileged youths in the General Duty Assistant (GDA) Course. The trainee will be provided patient care facilitates training that maintains an hospital environment. The key responsibilities of the General Duty Assistant (GDA) are to provide the daily care of the patients, patient health, and safety.

HOSPITAL FRONT OFFICE & BILLING EXECUTIVE

Besides above BUDS provides an advanced course of Hospital Front Office & Billing Executive (HFOBE) for higher educated youth. The course also enables students to eventually make a career in overall hospital management cum admin.

EMERGENCY MEDICAL TECHNICIAN (EMT)

BUDS also offered Emergency Medical Technicians (EMT) to the youth and this course are trained to respond quickly to emergency medical situations and provide pre-hospital critical care to patients. EMTs are in high demand at all hospitals and nursing homes and need to be trained in handling all kinds of critical and emergency situations.

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<td>3.</td>
<td>Emergency Medical Technician</td>
<td>4</td>
<td>Tech Mahindra Smart Academy</td>
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August 11th, 2021
“Community Based Approaches and Social and Behavioral Change Communication on Nutrition”
Mr. Basanta Kar, Recipient of Global Nutrition Leadership Award Fondly known as “Nutrition Man”, (Keynote speaker).
Mr. V S Gurumani, Award-winning manager and leadership facilitator Member of Rotary International, (Chairperson)
Dr. Rajeev Seth, Managing Trustee, BUDS, (moderator)

“Community Based COVID Preparedness (CPCB)” Mr. Prusty, President of Humanitarian Aid International (HAI), Mentor-cum-Director of Centre for Development and Disaster Management Support Services (CDDMASS), (speaker) Prof. Santosh Kumar, Professor and Head of Policy planning and Community Issues, National Institute of Disaster Management, (NIDM), Ministry of Home Affairs, Government of INDIA, New Delhi, (keynote address) Dr. RN Srivastava, Trustee, BUDS & Adviser ICANCL group (Chairperson)

Dr. Rajeev Seth was invited by the Nirantar team to deliver an address on the topic of “Appropriate behavior during COVID” and “Likely impact of COVID on children”. Dr. Seth also answered questions of the community girls regarding COVID appropriate behavior.
STAFF CAPACITY BUILDING EXERCISE

BUDS conducted a staff capacity building exercise on 11-12 December 2021 at Zorba, The Buddha, Ghitorni, New Delhi. The objective of the exercise was to lay down a strategic plan for the next five years. Sattva consulting helped the organization with strategic planning. It was attended by our Managing Trustee, Dr. Rajeev Seth, Trustee, Dr. Indra Taneja, Operations executive, Mr. Yawar Qaiyum, and health communications specialist- Ms. Vijayluxmi Bose. Teams from all the centers of Delhi and Mewat also attended and participated in the exercise. The training started with a team-building activity. The entire BUDS staff was divided into four teams to break the ice, build rapport, and enhance active listening among the participants.

Post-lunch: A four-hour session on strategic building, planning for the next five years was started with Sattva consultancy. Everyone participated in the discussion. The key-impact goals for the next three and five years were discussed. During this session key areas of improvement, indicative list for aspirations, key capacities, and investments were also deliberated upon. The session helped the BUDS team to understand the limitations, aspirations, opportunities, and essential investments to work on for taking the organization forward.

This session was followed by a small gap. After this, a session on marketing and communication was conducted by Ms. Mahima. The technical aspects and strategy for improving the external communication of the BUDS team was conferred about. It again was a two-way communication, the BUDS team gave inputs, and understood where we, as an organization lacked. It came to light that despite the multiple projects and extensive groundwork on the fields, we are not able to portray the same on our social media channels. A strategy of implementation for improving on the limitations was actively planned.

The marketing session was followed by dinner. At Zorba, these meal areas were a mobile-free zone. This helped in building bonds between the different teams. After the dinner, a session on entertainment education was taken by Anita, and Shobha, PACE teacher, and counselor respectively.

The next day was started with a special meditation for energy alignment. The first session on the second day was about the Human Resource policy and manual. Under this operations executive, Mr. Yawar Qaiyum, along with Betty, told the BUDS staff about important policies like the interview process, leave policy, whistleblowing, PoSH act, promotion, and resignation process at BUDS.

It was followed by a social-media awareness session by Id and Sufiyan Saif in which they discussed the social media channels and website updates at BUDS. This session was succeeded by a two hours session on brainstorming on the takeaways from the Sattva session. It helped in paving the plan for the immediate broadening of the organization, and the near future.

The last session was taken by Dr. Rajeev Seth, managing trustee of BUDS. He guided the BUDS team on incorporating the child health promotion policies in all our projects. Mindful of the fact that Bal Umang Drishya Sanstha, works for and with children, and youth, it has been a priority to run all projects by keeping child-health promotion and prevention of all forms of abuse in children in the organization’s core. The retreat was concluded by collective prayers and an energizer session taken by Dr. Seth.

The retreat was the first collective strategic planning ever done in the organization. Everyone contributed, brainstormed, and formed a consensus for taking BUDS forward from its current position in the next five years.
BACKGROUND/CONTEXT

The impact of COVID-19 lockdown on India has deepened the economic vulnerabilities and exposed the discriminatory social system. The increased violence against women and girls as well as children in the urban slum areas of Delhi is the result of patriarchal norms and practices. The lockdown meant restrictions on mobility, access to education, and lack of privacy for the adolescent girls in these communities. Many of these girls had to deal with hunger as well. With little to no access to technology, these girls could not even resort to the companionship of their friends. Facing these conditions had impacted their mental health adversely.

Bal Umang Drishya Sanstha (BUDS) (www.budsngo.org) is a registered, non-profit organization, which operates in urban slums of Mori Gate and Sarai Kale Khan, New Delhi to provide a variety of health and development support services to vulnerable children and youth. Since February 2020, BUDS mobile health van camps found that girls’ education was negatively impacted, and many were at risk for getting abused and get married as children. Two drop-in centre (DIC) were opened by BUDS during the COVID pandemic to provide an 18month long education strategy, vocational skill and leadership development for the marginalised girls and young women in and around the intervention area.

AIMS & OBJECTIVES

1. To empower marginalized adolescent girls and young women by developing an alternative learning process at community-based centres.

2. To empower young women by building capacity on vocational skill and leadership development for enhancing their livelihood opportunities.

ACTIVITIES

Objective 1: Alternative learning program for marginalized adolescent girls and women

BUDS implemented two Parwaaz Adolescent Center for Education (PACE), an alternative education program for marginalized adolescent girls and young adult women. The curriculum devised by Nirantar (www.nirantar.net), a resource-based NGO which develops gender sensitive material was used. All the material developed incorporates a women-centric approach and ensures learners to view the ways of our society through a gender-sensitive lens. The teacher receives training organized by Nirantar. The primary aim of the 18 month program is to provide functional literacy to the learners. The program provides a second chance at education to those girls who had to drop out of school for various reasons or were never given a chance to enrol in a formal education institute at the first place by enrolling them in either mainstream class 3 or 5 or 8 of National Institute of Open School.
Objective 2: Vocational skill & leadership development program

During the COVID-19 lockdown, our PACE centres were kept functional through access to digital medium. Once the lockdown was lifted, we provided ample PPE material and trained the staff in the proper COVID hygiene protocols. BUDS has been running PACE centres since 2018, and empowering young women to choose from a variety of vocational skill development programs. Alumni learners are the community’s single most important resource of PACE. Their active involvement as peer leaders in the community also increases our accountability quotient. Through the alumni network, we aim to strengthen their leadership, negotiation, and documentation skills, while connecting them to livelihood opportunities.

Strength

A total of 201 adolescent girls and young women have graduated from the PACE program, since its inception in 2018, out of which 194 have been mainstreamed into national school of open schooling.

During the COVID pandemic year (2020-2021), a total number of 100 individuals received skill development training with support from BUDS, out of which 24 individuals trained in the healthcare sector, 32 individuals in industrial training (beautician, tailoring) sector, and 44 youth in the computer literacy program.

Conducting a baseline on their ability, and based on their assessment scores, the learners are further divided into two batches, the primer (or basic) batch and the advance batch. A typical PACE batch has 42 - 46 new students, which are divided into two sections, with about 17-19 alumni students.

During the relief work of the COVID-19 lockdown, we witnessed the current and alumni learners of PACE move towards realising their potential as change agents. Along with the teachers, they became an important support group of the relief work in the communities. They used their skills of categorization, negotiation, and risk assessment to provide relief to the community members.

BUDS has conducted webinars for those enrolled in the vocational skill development programs on various health and life skills themes, including health education camps for the learners.

Challenges

Identifying committed learners

Process of mobilizing girls through the family and community network
Networking with govt. official
टीकाकरण दर बढ़ने उसके प्रति विवाद जगाने के लिए बढ़त दर से सिविल रिसर्च

ग्रांथि मोदी ने पहले ग्यारह दिनों में बड़े पैकेज द्वारा टीकाकरण की कमांड और उसकी पूरी सुरक्षा की लेखिकाएं एक दूसरे से बोलते विशेषज्ञों के संबंध में बातें कीं। दो दिनों पूरे में मुख्यमंत्री ने कहा कि टीकाकरण वार्ता के साथ साथ बिना अन्य विषयों के प्रश्नों के साथ साथ साथ सांस्कृतिक में समाज का जीवन बस्ती था। वर्तमान में वह अगर अपनी स्वास्थ्य नियोजन संगठनों ने इस प्रकार के प्रश्नों को लेकर एक दूसरे से विचार करने पर उन्हें इतना समय लग रहा है।

मोदी का दावा है कि अन्य राजनीतिक नेताओं या विदेश सेवाओं की तरह इस विषय को दबाव नहीं देते। मोदी ने बताया कि इसका प्रभाव नहीं है। अपने प्रतिवेदन से बाहर, गोवा के मुख्यमंत्री ने भी कहा कि उन्हें इसके लिए काफी तुलना की गई। आप सभी समाज के कई भागों में अपनी उपद्रव का विवाद उड़ाने का प्रयास कर रहे हैं।

लोकतंत्री के माध्यम से यात्रा नामक न्यायिक कार्यक्रम में इस प्रकार के प्रश्नों को दबाव नहीं देने का समर्थन भी दिया गया है। यह सच है कि इसके सन्दर्भ में यह सब सच्चाई नहीं है। यह दृष्टिकोण वहां जहां वह अपनी प्रतिक्रिया का प्रदर्शन कर रहा।

ग्रांथि मोदी ने कहा, "इसके सन्दर्भ में यह सब सच्चाई नहीं है। यह दृष्टिकोण वहां जहां वह अपनी प्रतिक्रिया का प्रदर्शन कर रहा।"
Video Coverage

http://mewattimes.in/archives/10865
https://millattimes.com/archives/9410
https://www.youtube.com/watch?v=8vej3bQq_rU
DONORS

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- Human Capability Foundation (HCF)
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- National Scheduled Castes Finance and Development Corporation (NSFDC)
- Global Karma Health & Education Trust (GKHET)
- Rishi Children Fund (RCF)
- Nextgen Company
- NISHI Trust

INDIVIDUAL DONORS

- Shanti Raman
- Tina Chawla
- Mahima Tyagi
- Alka Nath
- Shavin Sahu
- Gita Agarwal
- Jay Seth
- Ramesh Chandra Mody
- Anjali Malkani
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- Dr. Pranab Chatterjee
- Sunil Aggarwal
- Ashwani Kumar Puri
- Ritu Prasad
- Vijay Laxmi
- Ms. Shakun Sawhney
- Dr. Bhavna Seth

PEER LEADERS

- Aaysha
- Ms. Tanzum
- Ms. Rijwana
- Ms. Aarti
- Praveen Devi
- Gulista
- Radha
- Mrs. Sneha Rani
- Ms. Arseena
- Mainaj
- Ahamad Raza
- Khalida
- Meenu
- Jeenat
- Ms. Sanju
- Ms. Mumtaj
- Smt. Rekha
- Wazid Ali
- Divya
- Reshama

INTERNS

- Vivek Gupta
- Palak Khanna
- Vaishali Chopra
- Ganga Devi
- Umer Mohd
- Sushma
- Ms. Nurjaha
- Farah Naaz
CASE STUDY-1

TOPIC- ADDRESSING VACCINE HESITANCY IN NUH THROUGH POSITIVE DEVIANCE APPROACH

Village Ghaseda
Vaccination date. 26 May 2021
Name. Mrs. Mubina W/o Mr. Jahul

Jahul’s family lives in Ghasera village of the Nuh district of Haryana. Nuh is one of the aspirational districts with respect to developmental indicators. The district has poor growth in terms of health, education, and gender indicators. Ghasera is a Muslim-dominated village with a population of 15,147 as per the census of 2011. During the door-to-door visits for Immunization coverage, we met Mr. Jahul’s family. BUDS’ representative Shakeel Ahmed accompanied the local ASHA worker and Anganwadi worker. Mr. Jahul and his wife Mubina have two children (a girl child and a boy child). After the BCG vaccine both their children had remained unvaccinated. When we asked Mrs. Mubina the reason for not vaccinating their child she stated that they would not vaccinate their child because of the ongoing COVID vaccination drives as they were hesitant about COVID-19 vaccines. Then we asked Mubina to call her husband - Mr. Jahul, he came out and talked with us. He also stated that they will not vaccinate their children as he had heard about the rapid ongoing COVID vaccination drives and the side effects of COVID vaccines. He also shared that there were rumors in the community that COVID vaccines have life-threatening effects.

We all started to explain to the family about the vaccine, telling them that there is nothing like that as per what they have heard and advised them not to pay heed to rumors. Vaccination has been happening for many years to prevent diseases and no such cases have been reported. But if poison is injected through vaccines, then How can ANM, Asha, Anganwadi workers come to this village to do health-related work?

Then towards the end of the interaction, Shakeel Ahmed showed the Local champion pamphlets to them. Then told them that, these are the children of our village who have taken their full vaccination and these children are alright and healthy; and then motivated the family - if they take the scheduled vaccines of National Health Mission for children, it would protect their child from serious illnesses and their child would be healthy. Mr. Jahul was convinced about the importance of taking the vaccine and accompanied them to the Anganwadi Centre for vaccinating their child. The family was very relieved after getting their child vaccinated. BUDS interacts with many families in Ghasera and other blocks of Nuh to motivate people Mr. Jahul and Mrs. Mubina to vaccinate their children.

CASE STUDY-2

PRATIBHA KI PRATIBHA (PRATIBHA’S TALENTS)

Pratibha is 23 years old. Her family migrated from U.P. Her father’s name is Mr. Ram. He used to be a casual labourer. But due to the COVID-19 related lockdown last year he hardly had any work. There are five children in the family. The eldest brother also works as a labourer. He is married and he has an ailing daughter with a chronic digestive disorder. Pratibha’s second brother has a bone T.B. He is taking treatment, but is unable to work for a living. One of her brothers has passed his school-leaving examination while sister is studying in the 12th standard. Her mother is a housewife who suffers from joint pain. So it is the responsibility of the sisters to earn and run the home.

Although Pratibha had qualified as a field executive with the help from BUDS, due to her father’s deteriorating health, she could not further reach her career goals. He was in and out of hospital, and on one such occasion, in mid-April 2021, he tested positive for COVID-19 and the doctor said that his lungs were affected. Worried, upset and feeling hopeless, Pratibha called the BUDS counsellor and poured out her sorrows while crying profusely.
Shobha (the BUDS counsellor) calmed her down. “First of all stop crying and share your problem,” she advised. Pratibha told Shobha that her father was in a very serious condition. She had taken him to a privately run hospital in South Delhi but they were asking her to pay a sum of money that was way beyond her reach. At that time Delhi was experiencing a severe shortage of hospital beds and life-saving devices like oxygen cylinders. Oxygen concentrators were expensive and hard to come by. Many people were suffering, just like Pratibha’s father, because of COVID-19 and related complications.

After many phone-calls and searches for a hospital bed and oxygen, Shobha was able to locate a facility that would admit Ram. “I’m sending you the number of a provider who will give a hospital bed and oxygen” she advised. “And just talk to your relatives too for financial help”. After 15 minutes, Pratibha called Shobha and said that an Oxygen Cylinder had been arranged. Shobha suggested that Pratibha’s father be taken care of at home too, explained safety protocols and infection control procedures for COVID-19 in detail for the safety of the entire family. Pratibha followed the doctor’s advice and the instructions Shobha gave her. Thanks to the treatment and care, her father recovered from his illness.

**PRATIBHA’S JOB INTERVIEW**

Pratibha now had to take a job interview and move on with her career. BUDS was with her every step of the way in her efforts to get a job. First the counsellors trained her for all four rounds of the interview that she would have to undergo. Then they had to prepare her for the written test and for the tasks that she would have to do in her new job such as writing reports, field visits and maintaining documentation. Pratibha cleared the interviews and tests. She got the job of a community mobilizer in an NGO in November 2021 and is currently earning about Rs. 13000 a month. Pratibha is intelligent and hard-working and has gained confidence in herself. Shobha is very happy and proud that she was able to help such a deserving candidate.

Recently, Pratibha came to the BUDS center and thanked the counsellors and gave them all a gift card. “We, at BUDS, are really very glad that she could realize her ambitions. She always wanted a profession as a social worker so she could reach out to the community and try to help them”.

*(Names changed to protect confidentiality)*

**CASE STUDY-3**

Krishna's family has been living in a small room in the Mori Gate area of Kuch Mohattar Khan old Delhi for the last 80 years. It is an area of Delhi that has a population of 22,46,749. There are many congested and highly populated areas around it such as Kashmiri Gate, Tis Hazari court, Malka Ganj, Ram Bazaar Chandni Chowk, and Old Delhi Railway Station.

Krishna Devi’s husband died ten years ago. She has two sons. Both her sons of Krishna Devi work as laborers to meet the necessities of the household. She has no means of income of her own. Krishna Devi is financially dependent on her sons. She has been suffering from asthma for the last 6 years, she used to use an inhaler. Due to her ill health for more than one year, Krishna was admitted to Swami Dayanand Hospital. A month after being discharged from the hospital, the doctor advised her family members that they would need a life oxygen cylinder to sustain her life. The family members arranged for oxygen cylinders by borrowing money, but due to the poor financial condition of the family, it was becoming difficult to get oxygen cylinders.

BUDS staff met Krishna Devi’s family during fieldwork, they noticed that she was coming from the hospital with her son. She was suffering from breathlessness. We talked to her son, and then we got to know about her illness and took in her full details.
On the very next day of our meeting with Krishna Devi, at 8 pm, Bindu, BUDS counselor, got a call from her son that Krishna’s health had worsened. On hearing this, the Mori Gate BUDS team arranged for the oxygen concentrator kept at the center. They transported the concentrator to her house immediately. Fortunately, prompt actions taken by BUDS staff saved her life. Now she is feeling fine, and the doctor informed that she is on the path of recovery. Her family always expresses gratitude for this help.

KEY MESSAGE
The frequent field visits after the second wave of lockdown have helped BUDS staff to cater to the health needs of people living in these marginalized communities.

CASE STUDY 4

CASE STUDY OF SUMAN
Suman’s* family has lived in Kucha Mohtar Khan Mori Gate in East Delhi for almost 40 years. This is a highly populous area, with a population of about 22,46,749. There are many congested areas around it like Kashmere Gate, Tis Hazari Kot, Malka Ganj, Ram Bazar Chandni Chowk and Old Delhi Railway Station.

Suman is a married woman, she is about 25 years old and she has three children, the third child was born in December 2020 after a major operation. Apart from her three children in the family, Suman takes care of her sister-in-law and mother-in-law, Harjani. Her Husband doesn’t do anything. Rather, she recently shared that she faces domestic violence at her house.

Suman says that she got married at the age of 18. Her parents live at Loni Shahdara, Delhi. Being the eldest in the house, she had a lot of responsibility for the house and family. She had dropped out of the regular schooling in the 8th class itself. Apart from taking care of her siblings in the house, the responsibility of all the household work was also on her shoulder. The financial condition of the house was not good. Suman’s father got her married without delay and without her consent. Suman did not want to get married at a young age. She wanted to continue her study but nobody allowed her. But after marriage, whenever she used to see her sister-in-law reading, she wished to study further. Time passed by and she became a mother of two children. But the desire to study further remained.

CHANGES CAME AFTER COMING TO BUDS (PACE PROGRAM)
When we were doing a field visit in the community and were telling some girls about the pace project, she also started listening to us very carefully. Suman asked us about the PACE center. She asked “Can I also continue my studies?” Then BUDS field staff told her about the BUDS and that she could continue her studies by coming to the center for two hours every day. Her enthusiasm for studies has been immense. She participates very enthusiastically in all the activities that take place during the studies.

Suman’s husband does not do any work, whenever he feels like, he does labor for his expenses. He does not pay attention to the children’s food and their needs. Due to this her financial condition was very bad. Acknowledging her financial condition, BUDS provided ration to her family several times.

Education: Seeing her passion and determination for studies, BUDS field staff has helped her in getting admission in NIOS BOARD in class 10th.
COUNSELING

During Suman’s studies, some such circumstances were created that she stopped coming to the center, then we went home and talked to Suman’s husband and mother-in-law and explained to them that Suman is very talented, she comes to do all the household chores and studies for 2 hours. What is the harm in that? After this counselling her husband agreed to send Suman to the centre. Now Suman brings her three children with her to the center and does her studies.

KEY MESSAGE

Suman is one of the many unfortunate children who could not complete their education because of some or the other social reasons. BUDS is helping Suman and many similar girls and women to continue their education, and making them self-reliant. She wants to improve the financial condition of her family and make a bright future for her children.

*Name changed to maintain the privacy of the person

CASE STUDY-5

CASE STUDY OF SHARDA

Sharda’s family has lived in a small room in the Mori Gate area of Ram Bazar, East Delhi, for the last 10 years. It is an area of Delhi that has a population of 22,46,749. The surrounding areas around it such as Kashmiri Gate, Tis Hazari court, Malka Ganj, Ram Bazaar Chandni Chowk, and Old Delhi Railway Station are congested areas.

Sharda has two elder brothers in her family, besides her parents.

Her father works in the Sadar Bazaar as a goods carrier, and her elder brother also used to work as a salesman in a shop, but lockdowns during the first and second waves of the COVID-19 pandemic in Delhi have severely hindered economic activities of the small-time wage earners. So Sharda’s family have no work. They are all sitting at home.

Sharada dropped out of school in the fourth standard. She is now 16 years old. At school Sharada’s teachers discouraged her by repeatedly pointing out her slow pace of learning. The behavior of school children towards Sharada was also not supportive. She was subjected to bullying which made her drop out of school and discontinue her education.

BUDS द्वारा आर्थिक सहायता

In 2020, BUDS enrolled Sharda in the current PACE batch. As a result, her approach to studies has changed. It is true that Sharada has different needs and a slower pace of learning. BUDS staff explained her educational needs to Sharada’s parents, who agreed to visit the BUDS health camp.
The doctor present at the health camp, referred Sharada to the Institute of Human Behavior and Allied Sciences (IHBAS) hospital, in Shahdara (East Delhi). Her parents took her there and the doctor diagnosed her and confirmed that Sharda's IQ level is a little lower than that of the general population. Now, the BUDS staff is helping Sharada to get an IQ certificate so that she can avail of the pension provided by the Delhi government to mentally handicapped persons under the social welfare scheme.

Like many migrant workers, Sharda’s family was also considering emigration to their native village because of the economic hardship they were facing due to the COVID-19 pandemic. When they found out that the family was facing a food shortage, BUDS staff provided monthly rations to Sharada’s family as part of the organizations’ outreach activities. In this way, BUDS not only supported Sharada and her family as well.

**CASE STUDY-6 (LIFI)**

**ASPIRATION OF MOVING FORWARD WITH EDUCATION—DIVYA**

Divya’s family has been living in the Kucha Mahattar Khan Basti of Mori Gate area for the last 50-60 years. The area where she lives is congested because it is surrounded by crowded areas like Kashmere Gate, Sadar Bazar, Chandni Chowk Mithai Pul, Naveen and Old Delhi Railway Station. People living in these areas have rented houses and are migrant workers from states like Bihar, Bengal, South India and Balmiki community.

**FAMILY STATUS**

Divya is a 19-year-old teenager, her father’s name is Rakesh and her mother's name is Rani. Divya shared that her family has been living here for over 50 decades. Divya has 3 siblings, two of them are sisters who are married and a brother who lives at home with Divya.

Every family member works at home to contribute to the living. Her mother babysits full-time at someone’s house, her father and brother work in someone’s shop. Divya designs and packs 1000 pieces of goods in a day to earn Rs 80 each day.
Due to the nature of work as a babysitter, her mother does not come back home to look after household chores, this adds on as a responsibility on Divya’s shoulder. Therefore, Divya visits the centre 4 times a week only. The BUDS field staff encountered Divya, when we were in a registration process of the PACE programme. During a conversation with the girls, Divya along with her sisters questioned, “mam, how and what are you surveying here?” Divya’s sisters knew our team already. Our team replied “We are now working with girls who have missed their studies or who have never gone to school. Her sisters decided to put their younger sister Divya in the PACE because due to the lockdown she was deprived of education.

CHANGES AFTER THE INTRODUCTION OF THE BUDS PACE PROGRAM

By joining PACE, Divya has resumed her studies with dedication. Along with her studies, she makes home goods to sustain the living of her family.

After joining PACE, a big shift in her personality was observed. Earlier she was shy, could not talk to anyone openly and she used to run away from studies. She had felt that teachers at PACE would taunt her regarding her poor studies like her school teachers used to do. But after joining the PACE, all her misunderstandings were dispelled and cleared.

Divya dreams to be successful, study hard like her sisters and do a good job. She does not like the packing work she is engaged in, she wants to achieve something bigger. She dreams of getting up in the morning and going to the office with a mission in mind.

BUDS has also provided rations to her during the lockdown.

Many underprivileged girls in these communities had to drop out of school because of the pandemic and the lockdown followed by it. BUDS strives to continue providing support to the education, health, and other essential facilities to the people who belong to marginalized sections.

*Name changed to maintain the confidentiality of the person.

CASE STUDY-7

SONIYA- CASE STUDY

Soniya is a resident of the Rehna village in Nuh. Her parents are both illiterate, casual labourers. They live as a nuclear family. Soniya has three brothers and three sisters. All of them study in a government-run school nearby. Soniya is an eight-year old, who studies in the third standard. Soniya’s father has a chronic health condition for which he is being treated at the Asian Hospital in Faridabad. Since he is unable to work as a labourer, her mother and sister earn a meagre living to keep the family going.

Unfortunately, for the last three years, Soniya has had a hernia. This was first diagnosed by Dr. Rajeev Seth during a health camp in the village, where the BUDS Mobile health van had come. Dr. Rajeev Seth gave her some medicine and referred Soniya to Nalhar Hospital. A few days later her parents took her to Nalhar Hospital. There the doctor gave 31 January as the date for the operation. On January 31, Soniya was taken to Nalhar Hospital. She has been admitted there but she has since developed pneumonia. The doctors are treating her for that and scheduled the operation of Hernia for later.

BUDS helps youngsters like Soniya by giving them medicines, counselling and referring them for treatment, if necessary. There are many families living in poverty who seek treatment at the Mobile Health Van and BUDS tries to help as many as possible.
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