Krishna's family has been living in a small room in the Mori Gate area of Kuch Mohattar Khan old Delhi for the last 80 years. It is an area of Delhi that has a population of 22,46,749. There are many congested and highly populated areas around it such as Kashmiri Gate, Tis Hazari court, Malka Ganj, Ram Bazaar Chandni Chowk, and Old Delhi Railway Station.

Krishna Devi's husband died ten years ago. She has two sons. Both her sons of Krishna Devi work as laborers to meet the necessities of the household. She has no means of income of her own. Krishna Devi is financially dependent on her sons. She has been suffering from asthma for the last 6 years, she used to use an inhaler. Due to her ill health for more than one year, Krishna was admitted to Swami Dayanand Hospital. A month after being discharged from the hospital, the doctor advised her family members that they would need a life oxygen cylinder to sustain her life. The family members arranged for oxygen cylinders by borrowing money, but due to the poor financial condition of the family, it was becoming difficult to get oxygen cylinders.

BUDS staff met Krishna Devi's family during fieldwork, they noticed that she was coming from the hospital with her son. She was suffering from breathlessness. We talked to her son, and then we got to know about her illness and took in her full details.

On the very next day of our meeting with Krishna Devi, at 8 pm, Bindu, BUDS counselor, got a call from her son that Krishna's health had worsened. On hearing this, the Mori Gate BUDS team arranged for the oxygen concentrator kept at the center. They transported the concentrator to her house immediately. Fortunately, prompt actions taken by BUDS staff saved her life. Now she is feeling fine, and the doctor informed that she is on the path of recovery. Her family always expresses gratitude for this help.

**KEY MESSAGE**
The frequent field visits after the second wave of lockdown have helped BUDS staff to cater to the health needs of people living in these marginalized communities.

*Name changed for maintaining confidentiality of the person*